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April 10, 2018

Alan Roof

Dear Alan,

I am sorry this is so late, but it is tax season and I haven't been feeling very well. I want to submit to you how pleased I am with all your work and express my feelings on the work you did for me.

As I stated before, I am a 75 year old widow and not understanding a lot of the work that has to be done on different projects I was taken by the "Pump and Spray Company". I had no idea what to expect but my problem was that the area around my pool was dropping and they stated they could bring it up and all I would have to do was have the cracks covered. Not only did they make a mess on my screens, but probably only a 10th of the area did come up. The materials "used of which I have a sample", obviously crumbled in your hand and I can only imagine what it did below the surface.

You came in and explained everything to me, more than I thought I could ever know. You took a 7 minute video to show the Attorney General on how I was taken and when I called the Pump and Spray Companies owner he said he was too busy to come by and look at the mess. He offered to come by in a month, which never happened. Thank God I had you and your company to correct the problem. You did more than that, gave me additional information, found a large hole going underground to the pool which would have been a big problem. Your service was over and above what I expected and I want all who contact you for work to know that you "don't take advantage of older people and give a "true assessment of the job at a great price". I would be available to tell anyone who asks that they should have complete confidence in your company and you personally. Thank you again, and if you need further need to tell anyone of my personal experience, please know they can call me.

Sincerely yours,


Carolyn J. Spradlin,